Beacon Medical Services Group

Patient Information Leaflet
Your Audiology Assessment appointment

If you have any questions about your appointment, you can contact us by phone or email

Telephone: 0161 4457451
Email: bmsg.beacon-enquiries@nhs.net

If you have a compliment, complaint or concern please contact our Patient experience

0161 445 7451 or bmsg.beacon-enquiries@nhs.net.

Beacon Medical Services Group
Audiology Service
Parkway House, Palatine Road
Northenden Manchester
M22 4DB

Clinic opening hours: Monday-Friday (9:00am-5:30pm)
Parking is available at the rear of the building.

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YOUR AUDIOLOGY FOLLOW UP APPOINTMENT

PATIENT INFORMATION LEAFLET

OCTOBER 2023

HOW LONG WILL THE APPOINTMENT TAKE?

The appointment for a hearing assessment will last approximately 30 minutes.

WHO WILL BE PRESENT DURING THE APPOINTMENT?

The Appointment will be undertaken by a qualified Audiologist. You are more than welcome to bring a family member or friend to the appointment.

WHAT WILL HAPPEN DURING THE APPOINTMENT?

At your follow up appointment, The Audiologist will also ensure that your hearing aids meet your listening and communication needs by checking:

- The comfort, sound quality and volume of hearing aids
- Hearing aid maintenance, battery life, use with the telephone and App.
- Address any difficulties you may have with inserting, removing or maintaining the hearing aids
- Undertake any further hearing aid adjustments
- Use of assistive listening devices if appropriate

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During the Follow up appointment, the Audiologist will also review the goals you identified in the individual management plan and agree how to address any needs that have not been met. The Audiologist will give you further information with regards to accessing the Audiology service for aftercare. The Audiologist will also signpost you to local services within your area that might be beneficial to you. If the Audiologist feels that you might find a second follow up appointment beneficial, this will be arranged for you and an appointment will be issued to you. .

RISKS ASSOCIATED WITH APPOINTMENT

There are no invasive procedures involved in this appointment. Your consent will be asked prior to any procedures being undertaken.

LARGE PRINT AND OTHER LANGUAGES

To request this leaflet in other formats or if you require this information to be translated in another language or if you have any further questions about alternative formats, you can contact our Patient Experience Team on 0161 4457451.